



*Busch
Gardens*®
CAMP

**2019 Day Camp
Parent Handbook**

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Purpose of Handbook

Please take a few moments to read through this handbook in its entirety. This is the ultimate resource to provide you and your camper with valuable information to help make the most of your Busch Gardens camp experience. This handbook includes FAQs, arrival information, camp schedules and more.

Welcome

Thank you for choosing Busch Gardens Camp for your child's summer camp program. We are dedicated to creating a safe, enriching and fun atmosphere for all of our campers. We provide memorable experiences that will last a lifetime. Busch Garden Camp programs are accredited by the American Camp Association (ACA). To achieve and maintain this accreditation, Busch Gardens Tampa complies with or exceeds standards set by the ACA.



Busch Gardens Camp Goals

Based on a long-term commitment to education, Busch Gardens Camp strives to provide an enthusiastic, imaginative and intellectually stimulating atmosphere to help campers develop a lifelong appreciation, understanding and stewardship for our diverse natural environments and resources.

Busch Gardens Camp goals are...

- to create a stimulating environment that encourages campers to become stewards of the natural world
- to focus on creating an atmosphere of building self-esteem in our campers with positive interactions and situations that build confidence
- to provide campers with opportunities for team work and problem solving

Our goals encourage our campers to be future ambassadors for this world we all share. You can be a part of this outcome with your camper by simply asking them the following questions each day after camp.

What animal(s) did you touch/see today?

What did the animal feel like?

What did the animal eat?

What did the animal look like?

What did you learn about today?

What was interesting about it?

What activity/craft did you do today?

How did it relate to what you learned about?

What attraction did you experience today?

What habitat or animal area did you visit today?

How did the habitat design help the animal living in it?

What was unique/special about the animal's habitat/area?

Where does the animal(s) that you learned about today live in the world?

What animals do you see near where you live?





Staffing

The Education Department at Busch Gardens has a year-round team of experienced camp personnel. The senior camp team has years of experience teaching students of all ages. Our seasonal camp counselors are highly motivated, experienced college students and teachers that are carefully selected and screened. All camp staff participates in a wide range of training including classroom management, child development and discipline strategies. Our counselors possess American Red Cross (ARC) First Aid/CPR/AED certifications, medication administration training, and review safe driving practices. It is our goal to ensure a safe and enjoyable camp experience for all.

Things to Share with Your Camper

Whether you are 6 years old or 96 years old, homesickness is a very normal reaction at camp. The combination of unfamiliar surroundings and new people can be unsettling at first. We encourage parents/guardians to thoroughly read through the confirmation packet and to address expectations with your child in preparation for camp.

Following arrival and check-in, campers participate in several “icebreaker” activities to help everyone get acquainted. The activities are simple and include topics such as favorite animals, favorite hobbies or even why they decided to attend a Busch Gardens Camp.

Registration Forms & CampDoc

All confirmation packet components, including health history and release forms, need to be completed and signed prior to camper participation in any camp. This summer, Busch Gardens Camps is partnering with CampDoc.com, the leading electronic health record system for camps. You can now complete and sign your camper’s health information and releases electronically! The security and privacy of your camper’s information is very important to us. The CampDoc.com site is secure, encrypted and password protected. Only the Busch Gardens Camps camp team will have access to your camper’s information.

CampDoc.com

Having signed up for camp, you will receive an “Invitation” email from CampDoc.com within three business days of your registration. This “Invitation” email will include instructions for how to create and track your unique account. CampDoc.com sends out periodic reminder emails for incomplete information. These notifications will come from CampDoc.com, so please add this to your safe sender list to avoid accidental delivery to junk and spam folders.

Please note that CampDoc.com supports the current and previous major releases of Chrome, Firefox, Microsoft Edge and Safari which provide improved security and performance for health information. If you have any questions regarding CampDoc.com, please contact us at education@buschgardens.com. Please plan to review, complete, and sign ALL confirmation materials at least three weeks prior to your camp date. Be sure to review the insurance information, medical history and over-the-counter medication forms carefully.

Arrival

Monday Morning

On Monday morning check-in begins at 7:30 a.m. and last until 8:30 a.m. Upon arrival each day, please park your car and walk your camper(s) to the check-in table labeled with your child's camp. There you will check-in with camp staff and confirm that we have received all registration forms. You will also confirm who is authorized to pick up your child besides the legal guardians stated on your CampDoc profile.

Please note that any missing forms from your CampDoc profile will need to be completed at this time and will delay your child's check-in process. Please arrive on time as late arrivals may miss program elements and will experience check-in delays.

Once checked in, you will proceed to the following stations:

- T-shirt/Water Bottle Station
- Nurse Station (only if checking in medication or discussing any medical concerns)

After visiting these stations, campers can be dropped off with camp staff in the Welcome Tent. At 8:30 am, campers and their counselors, leave the check-in area to begin their day. Any lunches being brought will be dropped here as well, and stored for the camper until lunch time (please note refrigeration is not provided for lunch storage).

Remainder of Week

For the remaining week of camp, check-in will be from 7:30 a.m. to 8:00 a.m. only. Upon arrival each day, please park your car and walk your camper(s) to the Welcome Tent and sign them in. A counselor will greet campers and direct them to their groups. If your child will be late or absent, please call the Day Camp supervisor between 7:30 and 8:00 a.m. at (813) 600-0178. Sorry, missed days cannot be made up or refunded.

Health History Forms

Upon the campers' arrival, counselors and health services staff will review any medical concerns with campers & parents individually. Some examples of questions campers could be asked include any changes to medications they are taking, current health status, any cold symptoms, or special medical needs. Health history summaries are confidential and remain with the counselors during the course of the program.

Medication

Prescriptions and over-the-counter medications must be given to health services staff during check-in. Only health services or trained camp staff will administer medications, as prescribed in writing by a physician, or as indicated by the manufacturer's directions. All medications must be in their original containers displaying original labels with a physician's instructions or with manufacturer's directions. During the check-in process, a Busch Gardens health services Registered Nurse will confirm and collect any medications from the camper, ensure medication is in its original container, and log dosage information for counselors to reference throughout the program. We recommend not bringing unneeded over-the-counter medications since Busch Gardens will provide most over-the-counter medications as needed. Medications will not be dispensed without written physician and/or parent/guardian permission.

Dropping Off At Busch Gardens

Enter Busch Gardens through the “Bus Drop-off/Pick-up” entrance on the west side of 40th Street (McKinley). Follow the Busch Gardens Camp signs towards the main entrance of the park to the security gate. The entrance to the security gate is to the left of the main entrance of the park. Stop at the security gate and present the vehicle pass to the guard on duty. (Be prepared for a brief vehicle search, which is a routine procedure for any vehicle entering a back area). No pets, please. After the security gate, please proceed slowly and follow the directional signs to the check-in area.

Dropping Off At Adventure Island

Enter Adventure Island through the main parking entrance toll booths. Please display your vehicle pass and proceed through the cones at the toll booth. Follow the camp signs to the Picnic Pavilion at the rear left of the main parking lot. Be advised, the main parking entrance will not open prior to the 7:30 a.m. drop-off time.

Extreme Adventures and SEA Trekkers:

Please see the “Camp Schedules” section for drop-off locations.

Departure

Camper pick-up will take place from 3:00 p.m. to 3:30 p.m. Upon arrival each day, please park your car and proceed to the pick-up area with a vehicle pass for every camper you are picking up. A counselor will check your vehicle pass(es) and have you sign-out your camper(s). Once signed out, camper(s) will be called to the pick-up area for dismissal.

Campers at Busch Gardens are to be picked up at the same area used for drop-off.

Campers at Adventure Island are to be picked up at the same picnic pavilion used for drop-off.

Extreme Adventures and SEA Trekkers Camps - Please see the “Camp Schedules” for pick-up locations. You must have your vehicle pass in order to pick up your camper.

If you carpool, or have someone else pick up your camper(s) in the afternoon, they must also have a vehicle pass for each child. We will be happy to provide you with as many vehicle passes as you need. Vehicle passes can only be obtained by the camper’s legal guardian(s), and then must be distributed by the legal guardian to others who need them.

Extended Care Option

Extended care is a service provided by Day Camp counselors that allows for a flexible pick up time. For an additional fee, you can extend your campers’ pick up time to between the hours of 3:30 p.m. to 6:00 p.m. Classroom based activities are provided for campers with games, crafts, and age appropriate videos. Pricing varies, please visit www.buschgardens.com/camps for details.

Park Admission

After camp concludes, Day Camp participants may be readmitted to the park at which they attended camp at no additional charge (only valid for Busch Gardens Tampa and Adventure Island). If requested, we hand-stamp Day Campers each day so they may re-enter the park following camp.

Campers 14 years of age or older can be released into the park after camp has ended each day (only valid for Busch Gardens Tampa and Adventure Island). Parents can indicate utilizing this option on their camper's CampDoc profile.

Vehicle Passes

A vehicle pass with your camper's NAME and current CAMP DATE is required to pick up your camper each day. This vehicle pass is also required for entry to the drop-off/pick-up area. Anyone that does not have a proper vehicle pass will need to go through our verification process in order to pick up a camper.

Two vehicle passes for each camper will be distributed on Monday morning during check-in. Additional vehicle passes may be requested to accommodate carpooling arrangements. A temporary vehicle pass with a map to our drop-off/pick-up area will be emailed to you two weeks prior to your camp start date. This temporary pass will allow you entry to the drop-off/pick-up area. It is valid for MONDAY MORNING DROP-OFF ONLY.

Please note that vehicle passes are only valid for picking up and dropping off campers. They are not accepted as parking passes to enter the parks.



Camp Schedules & Itineraries

Campers participate in a variety of activities every day and our schedule is fluid to accommodate the unique nature of a zoological theme park. Campers will spend their day enjoying attractions at Busch Gardens, experiencing immersive exhibits showcasing animals from around the world, participating in learning labs and crafts within our educational classrooms, and connecting with our animal ambassadors up close and personal.

Our camp activities and schedules are subject to change due to weather, animal needs, park operation or various other unforeseen circumstances without notice. For this reason, we do not provide a written schedule to hand out each day, but you can still know what activities your camper participated in each day by asking them some of the questions found at the beginning of this handbook.

Please find your camp below to confirm the start/end time for each day. All campers are dropped off and picked up at Busch Gardens, unless otherwise noted below.

Kindergarten

Wildlife Helpers

Monday – Friday

8:00 a.m. to 3:00 p.m.

Critter Kids

Monday – Friday

8:00 a.m. to 3:00 p.m.

BG Troopers Mini-Camp

Monday – Wednesday

8:00 a.m. to 3:00 p.m.

1st/2nd Grade

Animal All-Stars	Monday – Friday	8:00 a.m. to 3:00 p.m.
Daring Detectives	Monday – Friday	8:00 a.m. to 3:00 p.m.
Planet Patrollers	Monday – Friday	8:00 a.m. to 3:00 p.m.
BG Travelers Mini-Camp	Monday – Wednesday	8:00 a.m. to 3:00 p.m.

3rd/4th Grade

Curious Classifiers	Monday – Friday	8:00 a.m. to 3:00 p.m.
Super Sleuths	Monday – Friday	8:00 a.m. to 3:00 p.m.
Zoo Chefs	Monday – Friday	8:00 a.m. to 3:00 p.m.
BioBuddies	Monday, Tuesday Wednesday* Thursday, Friday	8:00 a.m. to 3:00 p.m. 7:30 a.m. to 5:00 p.m. 8:00 a.m. to 3:00 p.m.
	<i>*SeaWorld Field Trip Day</i>	
BG Trekkers Mini-Camp	Monday – Wednesday	8:00 a.m. to 3:00 p.m.

5th/6th Grade

Adventure Apprentices	Monday – Friday	8:00 a.m. to 3:00 p.m.
Busch Gardens Explorers	Monday – Friday	8:00 a.m. to 3:00 p.m.
Extreme Adventurers	Monday (Drop-off & Pick-up at Busch Gardens) Tuesday(Drop-off & Pick-up at Adventure Island) Wednesday*(Drop-off & Pick-up at Busch Gardens) Thursday (Drop-off & Pick-up at Adventure Island) Friday (Drop-off & Pick-up at Busch Gardens)	8:00 a.m. to 3:00 p.m. 8:00 a.m. to 3:00 p.m. 7:30 a.m. to 5:00 p.m. 8:00 a.m. to 3:00 p.m. 8:00 a.m. to 3:00 p.m.
	<i>*SeaWorld Field Trip Day</i>	
BG Voyagers Mini-Camp	Monday – Wednesday	8:00 a.m.- 3:00 p.m.

7th/8th Grade

Junior Zookeepers

Monday – Friday

8:00 a.m.- 3:00 p.m.

Thrill Seekers

Monday – Friday

8:00 a.m.- 3:00 p.m.

SEA Trekkers

Monday – Busch Gardens

(Drop-off & Pick-up at Busch Gardens)

8:00 a.m. to 3:00 p.m.

Tuesday – Adventure Island

(Drop-off & Pick-up at Adventure Island)

8:00 a.m. to 3:00 p.m.

Wednesday – Field Trip to Aquatica

(Drop-off & Pick-up at Busch Gardens)

7:30 a.m. to 5:00 p.m.

Thursday – Field Trip to SeaWorld Sleepover

(Drop-off at Busch Gardens)

5:30 p.m.....

Friday – SeaWorld

(Pick-up at Busch Gardens)

..... 3:00 p.m.

BG Trailblazers Mini-Camp

Monday – Wednesday

8:00 a.m.- 3:00 p.m.

9th-12th Grade

Counselors-In-Training

Monday – Friday

7:30 a.m.- 4:00 p.m.

Attire

The Busch Gardens Camp t-shirt, issued at check-in on the first day of camp, should be worn daily. The camp shirts help build camaraderie and allow counselors to manage their groups more effectively. Please note that camp t-shirts that are altered in any way, and have been deliberately cut, ripped or torn, will not be allowed.

Additional camp shirts will be available for purchase for \$10 each (cash only please). Campers are welcome to wear past years' camp t-shirts as well.

Please do not send a raincoat or umbrella on rainy days. Rain ponchos are provided if inclement weather arises.

Campers are welcome to wear a small backpack or fanny pack to hold cameras and sunscreen. Make sure personal items are labeled. Please leave valuables, including money and electronics, at home.

BUSCH GARDENS IS NOT RESPONSIBLE FOR STOLEN OR LOST MONEY OR VALUABLES.

Camp days at Busch Gardens/SeaWorld

Please dress your camper in cool, comfortable play clothes and comfortable, closed-toe, walking shoes. No sandals or flip-flops, please. Keep in mind that Florida is hot and humid during the summer; therefore a hat and sunscreen are highly recommended. Please also note that campers may get wet each day.



Camp days at Adventure Island/Aquatica

Please dress your camper in a bathing suit that has full coverage (NO BIKINIS PLEASE!) and water shoes (highly recommended) or shoes that can get wet. Campers may choose to go bare foot or wear their shoes throughout the day. Your camper will be provided with a locker at the beginning of each day at Adventure Island and Aquatica, so please pack a dry change of clothes for them and sunscreen to apply throughout the day. Camp t-shirts may be worn by your camper at all times, as well.

Meals

Busch Gardens provides lunch each camp day. Water is always available, and we provide snacks during breaks and on field trips. Please read over the lunch menu carefully. We encourage campers to pack an additional lunch if they do not like what is on the menu for the day.

Soy butter (peanut alternative) & jelly sandwiches are available every day at Busch Gardens as an alternative for those campers with special dietary requirements. Alternatives at other parks may vary. Please ask your counselor for more information.

NOTE: Some available food products may contain or have been processed in proximity to peanut and/or other allergenic ingredients. Please specify any dietary preferences, allergies and/or restrictions on the Health History Form, and elaborate on the possible reaction if consumed. While camps can accommodate a simple vegetarian diet, please provide non-perishable supplements for more complex dietary needs.

Busch Gardens Camp Lunch Menu

- Monday – Pasta w/ marinara sauce, green beans, dinner roll and a brownie
- Tuesday – Chicken tenders, mashed potatoes, strawberries and chocolate pudding
- Wednesday – Hot dog, mac & cheese, watermelon slices and mixed berry fruit chews
- Thursday – Cheese pizza, carrots, grapes and a chocolate chip cookie
- Friday – Hamburger, French fries, apple sauce, celery and a cupcake

Adventure Island Camp Lunch Menu

- Tuesday – Chicken tenders, French fries, fruit and chocolate pudding
- Thursday – Cheese pizza, French fries, fruit and a chocolate chip cookie

SeaWorld Sleepover Menu

- Pizza dinner and Continental breakfast

SeaWorld Lunch Menu

- Wednesday – Hot dog, mac & cheese, applesauce, carrots and a brownie
- Friday – Chicken nuggets, French fries, celery sticks, fruit and ice cream

Aquatica Lunch Menu

- Turkey & cheese sandwich, potato chips and a cookie

Camp Safety

Medical Services

Safety is first and foremost a part of every element of Busch Gardens Camp. For all minor injuries and illnesses that occur at a park, the Busch Gardens, Adventure Island or SeaWorld Health Services team is available and will address your camper's medical needs. Counselors are trained in American Red Cross First Aid/CPR/AED and equipped with a first aid kit and AED while offsite. In the unlikely event a serious injury or illness occurs, participants will be transported to The Florida Hospital Tampa, which is within two miles of Busch Gardens. A Busch Gardens representative will contact you in case such an emergency arises. In order to administer medical services to your camper, all medical liability releases, health history forms, and insurance information must be completed and signed *before* arriving at camp. Please make sure at least one phone number is U.S.-based.

Weather Emergencies

Camp management and counselors balance the components of the program with the current weather conditions. Weather conditions are monitored closely by our Security department. The enjoyment of the park elements is contingent upon the proximity and nature of weather factors such as lightning or high winds. Rain and afternoon thunderstorms are common in Florida and may affect some camp activities. In the event of lightning or tornado warnings in the immediate vicinity, campers will be moved to the closest indoor location until the threat has passed. Indoor activities are planned if thunderstorms prevail.

Our park observes strict weather protocols. When lightning has been spotted within 3 miles of our park, for everyone's safety, guests and team members are required to seek shelter. Once the weather passes, we can resume activities.

Camp dismissal may proceed as normal during inclement weather, but be advised that campers' arrival at the pick-up area may be delayed. You are welcome to wait until the inclement weather passes before proceeding to the pick-up area as dismissal will be extended to ensure everyone's safety.

During more severe weather, such as a hurricane, camp management will make a decision about canceling a camp on a case-by-case basis. Once camp is canceled, it cannot be rescheduled for the original date even if the weather clears or other factors change. Parents/guardians will be contacted in a timely manner should such an event occur. Camp is not canceled for rain. In the event of dangerous weather (i.e. hurricane) we will notify you the day before about camp closure.

Rides

All park guidelines for guests when riding a ride also apply to campers (i.e. height restrictions and disabilities). Campers who choose not to participate in this element will participate in another activity with a counselor until the entire group has disembarked the ride.

Shopping & Photos

Campers will not have time to shop during camp, and Busch Gardens is not responsible for lost money or valuables. If you are interested in purchasing any Busch Gardens souvenirs, please visit our online store at www.buschgardensshop.com.

BUSCH GARDENS IS NOT RESPONSIBLE FOR STOLEN OR LOST MONEY OR VALUABLES.

Busch Gardens PhotoKey

Unlock a world of memories with the Busch Gardens Camp PhotoKey™. Memorable photos from your child's camp experience will be captured by our professional Busch Garden Photographers and uploaded to our official PhotoKey platform.

Parents receive a special camp rate to purchase PhotoKey and view photos taken of their camper during the week (majority of the photos will be in a group setting). Please note that you will only have access view the camp photos taken during your child's week of camp if you purchase PhotoKey as an add-on to your camp reservation. Camp photos will only be available through PhotoKey. Please email us at education@buschgardens.com for additional details about Busch Gardens Camp PhotoKey.



Refunds & Cancellations

In the event that your child is unable to attend camp, our cancellation/refund policy is:

- A \$25 processing fee will be withheld from all refunds
- Cancellations received six weeks prior to camp will result in a 100% refund minus a \$25 processing fee per child
- Cancellations received three to six weeks prior to camp will result in a 50% refund minus a \$25 processing fee per child
- Cancellations received less than three weeks prior to camp will not be refunded.
- Partial refunds are not granted for any of the following: late arrivals, camper's choice to leave early, partial week attendance, at the parent's request, or asked to leave due to non-compliance of the camper code of conduct.
- Campers who experience a medical emergency prior to the start of their camp session can receive a full refund, minus the processing fee, if a written notice (provided by their doctor) is submitted advising they do not participate in the camp program.
- Campers have the option to rebook their camp to a different camp of equal value and within the same calendar year, pending availability, at no additional charge.

While unlikely, Busch Gardens Camp does reserve the right to cancel an entire camp offered due to lack of enrollment, unforeseen severe weather conditions, or other scheduling conflicts. Parents will be notified as soon as this decision is made. If the Busch Gardens camp leadership team decides to cancel a camp program, a full refund will be processed. Camp is not cancelled for rain.

Field Trips

Applicable to the following camps: Biobuddies, Extreme Adventurers and SEA Trekkers

For those campers going on field trips, please drop off promptly at 7:30 a.m. at the Busch Gardens Camp drop-off area; the transportation vehicles leave at 8:00 a.m. On Wednesdays, Biobuddies, Extreme Adventurers and SEA Trekkers, and are expected back at the Busch Gardens Camp pickup area for pick-up at 5:00 p.m. On Fridays, SEA Trekkers is expected back at the Busch Gardens Camp pick-up area for pick-up at 3:00 p.m. Please be sure your camper is wearing his or her Day Camp t-shirt.

Transportation

Most areas of the park are close enough for campers to travel by foot. Busch Gardens may provide transportation throughout the program in an open-air flatbed tour truck on Busch Gardens' property. For those campers traveling to an off property destination, transportation is provided in a Busch Gardens vehicle or a contracted bus. As part of camp training, counselors pass a driving training program as well as attend and pass a test in a corporately sponsored safe driving practices workshop.

Sleepover

Applicable to: SEA Trekkers

SEA Trekkers should be dropped off at the Busch Gardens Camp drop-off area at 5:30 p.m. on Thursday, and picked up at the Busch Gardens Camp pick-up area at 3:00 p.m. on Friday.

Please note that there is NO camp on Thursday, during the day of the sleepover for SEA Trekkers.

Campers will be sleeping in designated sleeping areas of the park. Overnight facilities do not have showers. We provide a pizza dinner on the evening of the sleepover and a continental breakfast the following morning.



Sleepover Packing List

Please make sure that your camper brings the items on the sleepover checklist below. All items should be clearly labeled. Please do not bring food, drink, or radios. Busch Gardens is not responsible for lost or stolen items. Label all personal items and place all overnight items in a large durable plastic trash bag. Write the camper's name on a piece of masking tape and place it on the plastic bag.

Sleeping Bag	Pillow
Clothes for sleeping	Change of clothes for camp the following day
Toothbrush and toothpaste	Hygiene products
Camera (optional) *	Water bottle*

*If you plan on using these items during the evening, do not pack them in your overnight bag. Carry them with you.

Camper Code of Conduct

Be nice: Behave respectfully towards counselors, campers, other park guests and animals.

Be safe: For the safety of counselors, campers and animals, reckless/unsafe behavior is not tolerated.

Be smart: Be enthusiastic, listen to others and participate to the best of your ability.

Camp Policies

All campers are expected to act in a responsible and courteous manner at all times. Upon arrival to the program, counselors will review examples of acceptable and unacceptable behavior. Use of profanity, stealing, damaging property, lying, cheating, fighting, bullying or harassment will not be tolerated under any circumstance. Campers are expected to be responsible citizens.

Camp Expectations

Busch Gardens Camps offer enriching academic and social experiences that encourage students to pursue their interests in animals and the environment.

Each camp program will be as fulfilling as the campers make it. We encourage and expect every camper to be responsible for him/herself by participating in all field activities and projects and making many new friends. Campers should be interested in animals and their environments, and prepared to have once-in-a-lifetime experiences! Throughout the week, whether rain or sunshine, campers may have an opportunity to meet giraffes, parrots, lizards, rhinos, or other species—face-to-face—and have an opportunity to talk with animal care professionals from different zoological backgrounds.

Behavioral Concerns

Campers are expected to adhere to guidelines set forth by the counselors. If a behavior problem arises, counselors will first discuss the problem with the individual. If the problem continues, the camper may forfeit participation in future program activities, and the parent will be contacted to discuss the problem. If the problem is severe, the parent will be contacted to discuss the problem. Finally, if the problem is not rectified, the parents are responsible for providing transportation for the participant to leave the program and a refund will not be issued.

Frequently Asked Questions

What time can I drop off my child in the morning?

You may drop off your camper as early as 7:30 a.m. Camp counselors arrive at the drop-off areas at this time. Please do not drop off your child if a counselor is not present in the area.

If I am already in the park, where do I go to pick up my child after camp?

To pick up your child from inside the park, proceed to the Outpost Education Classroom with your child's vehicle pass. The Outpost Education Classroom is located next to the Main Security building near our normal drop-off and pick-up area. At Adventure Island, you will exit the park and pick up your camper at the designated pick-up area.

Can my child stay in the park after camp unattended?

At the end of camp each day, we will admit into the park only those campers 14 years of age or older, who's parent/guardian have indicated approval to do so on their CampDoc profile. This benefit is provided at no extra charge, and does not include admission to other theme parks, or extend to other family members. Selecting this option on your camper's CampDoc profile gives Busch Gardens camp staff permission to allow the camper to sign themselves out, and pick-up is set up on your own.

For those with younger campers, each day we will hand-stamp any Day Campers who plans on staying at Busch Gardens, so that they may re-enter the park with an adult who has purchased a park ticket after camp. This benefit is provided at no extra charge, and does not include admission to other theme parks, or extend to other family members.

Whom do I contact if my child is going to be late or miss a day of camp?

If your child will be late or absent, please call the camp supervisor between 7:30 a.m. and 8:30 a.m. at (813) 600-0178. Refunds are not given for missed days.

How do I arrange to pick up my child early?

When you drop off your camper, advise the camp supervisor that you need an early release and we will make the necessary arrangements. To help us ensure that your child is ready to be picked up at the appropriate time, or if you have an emergency after camp begins, please call the camp supervisor 20 minutes prior to your arrival at (813) 600-0178.

What do I need to do if somebody else is going to pick up my child from camp?

If someone else is picking up your camper in the afternoon, you must provide the escort with a vehicle pass for that child. We will be happy to provide you with as many passes as you need to assure that everyone has one for each camper being picked up. Also, we appreciate having a written note describing any carpooling arrangements on file. If we have any concerns, the camp supervisor will contact the parent/guardian for instructions before releasing a child.

What should I do if I am picking up someone else's child?

You must request an additional vehicle pass through that child's parent/guardian. Please have it readily available when you proceed to the pick-up area or to the Outpost Education Classroom if you are picking up campers from inside the park.

Do campers have to participate in all activities?

We design events to be enjoyable and realize that sometimes the schedule includes something new for some participants. Everyone is encouraged to participate to the best of their ability during group activities.

Are there any health concerns for which my child may be sent home?

Head lice, impetigo, and ringworm are common childhood infections that are highly contagious. If Health Services staff identifies that your child is infected, we may be required to send him or her home. Please evaluate any open wounds or irritations before sending your camper, to avoid any inconvenience or disappointment.

When does my child get his/her t-shirt?

Campers receive their t-shirt during check-in on the first day of camp. Additional t-shirts are available for purchase during your child's camp week for \$10/each (cash only please).

What are some possible health concerns of the program and how can they be prevented?

Since campers are frequently outdoors, campers may come in contact with mosquitoes, bees or wasps, or fire ants. These Florida pests can inflict bites or stings that are readily treatable with over-the-counter medications. It is imperative to note any known insect or plant allergies on the medical history form and be sure to sign the over-the-counter release. Sun, heat, and humidity can be a dangerous mix in Florida. Participants should wear sunscreen (not provided) and protective clothing (e.g. light, cotton clothing, a hat, and sunglasses) and drink plenty of water to prevent sunburn and overheating. Additionally, Busch Gardens is a 300+ acre park, so a lot of walking throughout the day is inevitable. Please dress your camper in closed toe, comfortable shoes, preferably sneakers. Crocs, flip-flops and dress shoes of any kind may cause blisters and are not recommended. Water shoes are recommended for camp days at Adventure Island and Aquatica.

May I pack a lunch for my child if he/she doesn't like the daily menu selection?

Parents are welcome to pack a lunch for their camper(s). Please leave the clearly labeled lunch container on the lunch cart at check-in and we will deliver homemade lunches to campers at lunchtime. Do not pack perishable items because refrigeration is not available. Camp fees are not discounted if a camper brings his or her own lunch. The daily menu selection can be found on "Meals" section of this handbook.

Does my child need to bring any money?

Campers are provided with everything needed during their day at camp, including food and drinks. There won't be any time to shop, so please do not send your child to camp with money. Busch Gardens is not responsible for lost money or valuables.

How do I add the extended care add-on option for my camper(s)?

Please refer to the "Extended Care" section for information and parameters for this option. You may reserve Extended Care on our website at www.buschgardens.com/camps or contact Education Reservations at 813-987-5808 to add this option at any time.

If your child is signed up for Extended Care, please pick them up from the Outpost Education Classroom located adjacent to the main pick-up area before 6:00 p.m.

Additional Questions

For more information about Busch Gardens Camps, please contact us at 813-884-4386, Monday-Friday, 8:30a.m.-7:00p.m. Eastern Standard Time, or visit our website at buschgardens.com/camps. If calling after hours, please leave a message and someone will return your call the next morning. You may also email questions to education@buschgardens.com.

Thank you for joining us this camp season and allowing us to share our passion for the environment and the world we all share. To discover more about our commitment to conservation and education check out SeaWorld.org—boasting the most extensive species coverage of any zoological and/or entertainment site today. ANIMALS features over 4,000 pages of zoological, ecological, and conservation-minded material – including multi-media (photo, video, audio) species reference sources, classroom curriculum, conservation project call-to-action, zoological career information and environmentally focused family resources.